



REPUTATION MANAGEMENT + CSI

IMPROVE CSI SCORES AND REVIEWS EFFORTLESSLY

VisQuanta's automated conversations enhance CSI scores, gather reviews, and protect your reputation, without extra work for your team.

THE CHALLENGE

CSI scores impact factory incentives and allocations, but busy sales teams miss post-sale follow-up. Happy customers don't leave reviews, and unhappy ones post negative feedback before issues are caught.

STRENGTHEN CSI AND REPUTATION

Our platform starts personalized SMS conversations to confirm purchases, check in, and gather feedback. High scorers are nudged to leave Google reviews, while low scores are flagged for your team to address before factory surveys.

HOW IT WORKS

- Confirms purchase and sends friendly check-in.
- Asks about experience and collects 1-5 CSI rating.
- Directs satisfied customers to leave reviews with instant links.
- Flags low scores for dealer follow-up.
- Auto-replies to reviews with SEO-friendly responses.

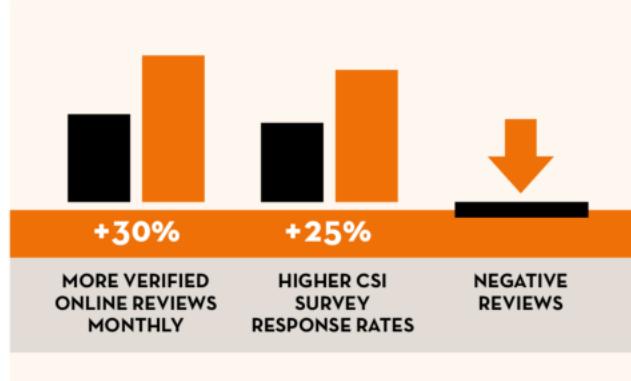
Customers feel valued, issues are caught early, and your CSI and online reputation improve.

THE SOLUTION

VisQuanta engages customers post-sale via SMS, capturing feedback, resolving concerns, and prompting reviews, all without staff involvement.

REAL DEALER RESULTS

- 30%+ more verified online reviews monthly.
- 25%+ higher CSI survey response rates.
- Fewer negative reviews through early issue resolution.
- Full automation, no extra staff workload.



Ready to improve your scores?

Test it out: <http://demo.visquanta.com/>
Book a demo: <http://calendly.com/visquanta/30min>

Control CSI before the factory does.

Visit us here:

